

ACCOUNT ALERTS		
ALERT NAME	ALERT DESCRIPTION	DELIVERY
Low Balance	The Low Balance alert is sent when a withdrawal brings the available balance below the specified amount. An alert is also sent when the end-of-day balance is below this amount.	Real-time
High Balance	The High Balance alert is sent when a deposit brings the available balance above the specified amount. An alert is also sent when the end-of-day balance is above this amount.	Real-time
Balance Alert	The Balance alert is sent daily with the end-of-day balance for the deposit account.	Next Day
Loan Balance	The Loan Balance alert is sent daily with the end-of-day principal balance for the loan account.	Next Day
Withdrawal Transaction- Checks/ Misc	The Withdraw Transaction-Checks & Miscellaneous alert is sent each time a check or miscellaneous withdrawal occurs that is above the specified amount. This alert is not sent for ATM, debit card, direct charge, or electronic (ACH) withdrawals.	Real-time
Deposit Transaction- Excluding ACH	The Deposit Transaction-Excluding ACH alert is sent each time a deposit occurs that is above the specified amount. This alert is not sent for electronic (ACH) deposit transactions.	Real-time
ACH Electronic Deposit	The ACH Electronic Deposit alert is sent each time an ACH electronic deposit occurs that is above the specified amount.	Real-time
ACH Electronic Withdrawal	The ACH Electronic Withdrawal alert is sent each time an ACH electronic withdrawal occurs that is above the specified amount.	Real-time
ATM Withdrawal - Intercept	The ATM Withdrawal-Intercept alert is sent each time an ATM withdrawal occurs that is above the specified amount.	Real-time
Direct Charge- Intercept	The Direct Charge-Intercept alert is sent each time a direct charge occurs that is above the specified amount.	Real-time
Debit Card Charge- Intercept	The Debit Card Charge-Intercept alert is sent each time a debit card charge occurs that is above the specified amount.	Real-time
Returned Deposit	The Returned Deposit alert is sent each time funds previously deposited to the account are returned to your Financial Institution unpaid.	Next Day
Insufficient Funds (NSF) Today	The Insufficient Funds (NSF) Today alert is sent when a check or ACH electronic payment is returned as unpaid due to insufficient funds.	Next Day
Overdrawn Account	The Overdrawn Account alert is sent when the account is overdrawn. Alerts are sent daily until the account is brought to a positive balance.	Next Day
Loan Payment Received	The Loan Payment Received alert is sent each time a payment is posted to the loan account.	Next Day
Loan Payment Due	The Loan Payment alert is sent as a reminder that the due date for a loan payment is approaching. By default, the alert is sent nine (9) days before the due date. The number of days is configurable in the HORIZON controls and can be from 1 to 9 days.	Next Day
Past Due Payment	The Past Due Payment alert is sent daily starting the day after the due date when a loan payment is past due.	Next Day
Rate Change on Loan	The Rate Change on Loan alert is sent when a rate change has occurred for the loan.	Next Day
Transfer Failed	An alert is sent each time a scheduled funds transfer to or from the account is not processed.	Next Day
Transfer Processed	An alert is sent each time a scheduled funds transfer to or from the account is processed.	Next Day
Certificate of Deposit Maturing	An alert is sent before the # year CD matures.	Next Day

BILL PAY ALERTS

ALERT NAME	ALERT DESCRIPTION
Automatic Payment Notice	An alert is sent each time an automatic repeating payment is scheduled. This alert is also sent when there is an issue with an automatic payment or an automatic payment rule is about to expire.
Bill Payment Account Notice	An alert is sent each time an account used for bill payment is added or deleted. An alert is also sent when an account problem could stop bill payments from being paid
E-bill Received	An alert is sent each time we receive a bill or notice from a payee that you set up for e-bills. Note: This alert is automatically turned on for each payee set up for e-bills.
E-bill Reminder	An alert is sent when you do not receive an e-bill or have not scheduled a payment to pay an e-bill. Note: This alert is automatically turned on for each payee set up for e-bills.
E-bill Setup Notice	An alert is sent each time e-bill setup is successfully processed for a payee. An alert is also sent when an issue causes e-bill setup to fail.
Expedited Payment Processed	An alert is sent each time an expedited payment is processed.
Payee Added or Changed	An alert is sent each time you add or change a payee.
Payment Failed or Over-drew Account	An alert is sent each time a scheduled payment is not processed and/or causes the account used for bill payment to be overdrawn.
Payment Processed	An alert is sent when a bill payment is made. It lists all bill payments processed the previous business day. Note: This alert is automatically turned on for each payee.
Payment Reminder	An alert is sent to remind you to make a payment.

SERVICE ALERTS

ALERT NAME	ALERT DESCRIPTION	DELIVERY
Address Update	The Address Update alert is sent when a customer's address is added, updated, or deleted.	Next Day
Phone Number Update	The Phone Number Update alert is sent when a customer's phone number is added, updated, or deleted.	Real-time
E-mail Address Update	The E-mail Address Update alert is sent when a customer's email address is added, updated, or deleted. The alert is sent to the email and/or phone number marked for alert delivery.	Next Day
Account Closed	An alert is sent when an account is closed and scheduled payments or transfers to or from it are cancelled.	Next Day
Loan Payment Failed	An alert is sent when a scheduled loan payment is not processed. This alert only applies to loan payments paid from an account you have with us. If the "from" account is with another financial institution, you will be contacted by support in the event of a payment failure.	Next Day
New External Loan Payment Account	An alert is sent when an external loan payment account is added.	Next Day
Password Changed	An alert is sent when your online banking password is changed online.	Real-time
User ID Changed	An alert is sent when you change your online banking user ID online.	Real-time
User ID Disabled	An alert is sent when there are too many unsuccessful attempts to access online banking and your online banking user ID is disabled.	Real-time
User ID Requested	An alert is sent when you request your online banking User ID online.	Real-time