

To learn about the many new advantages of online banking at Amalgamated, view our demo at amalgamatedbank.com/tour-online-banking.

Save or download important data from your New Resource Bank system

Before November 9 at 6:00 PM PT

- Take a screenshot or use your computer's "Print Screen" function to save your bill payment payees, recurring payments and transfers, because they won't be transferred to the new system.
- Any transactions scheduled to occur after November 9 will not happen and will have to be rescheduled after November 13 on the Amalgamated system.
- If you are a Quicken® user, make sure all transactions are downloaded from the New Resource Bank system.
- Your last 18 months of statements will be transferred shortly after conversion, but earlier statements should be saved if you need them.

Log in to Online Banking at amalgamatedbank.com

Beginning November 13 at 9:00 AM PT

- Visit amalgamatedbank.com/online-banking and click on *Enroll in Online Banking* with the following information on hand:
 - Social Security Number
 - Email address
 - Birth date
 - Account number
 - Last statement balance (in lieu of your last statement balance, you must enter "\$0.00")
- **Upon completion, you will see either:**
 - Confirmation of enrollment and a prompt to log in and begin banking online, or
 - Notification that your enrollment process will take 1-3 days and you will receive an email upon completion
- **Reestablish your online services:**
 - Create your User Profile following the directions provided.
 - Set up your payees in Bill Pay, along with any one-time and recurring payments.
 - Register for **People Pay**, the convenient new feature that helps you transfer money to or from virtually anyone with an email address. Select *Pay People* under the *Pay and Transfer* drop-down menu.
 - Reestablish any External Transfers.
 - Sign up for eStatements.
 - To establish Quicken downloads, go to quicken.com and click on *Quicken Support* under the *Support* drop-down menu. In the search box, type *Activate a Web Connect Account*, then follow the simple instructions.

Log in to Mobile Banking at Amalgamated

After you enroll in Online Banking

- Uninstall your current mobile banking app, then download and install **Amalgamated Bank Mobile** (with the blue icon) from the Apple® App Store® or Google Play™. Log in using the credentials you established for online access at Amalgamated. And be sure to try Mobile Check Deposit - it lets you deposit checks electronically using the camera on your smartphone or tablet.
- Remember that you must enroll in Online Banking before enrolling in Mobile Banking at Amalgamated.

Questions?

Call us at 800.662.0860 or visit amalgamatedbank.com/personal-banking-transition.

Important note: If you're a business banking customer, visit amalgamatedbank.com/business-banking-transition for separate instructions.

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