STEP 1  Sign into Online Banking and navigate to the “Customer Service” menu.  
(Note: To order a new card, enrollment in Online Banking is required.)
STEP 2 Navigate to “Account Services” and select “Report lost card.”
STEP 3 To complete the form, you will need to provide the following information:

- Account number
- The reason a new card is needed
  (Note: ATM card is not available for Online Savings accounts opened as of 3/20/18)
- Phone number

Once completed click “Submit” to continue.
STEP 4  You will receive a screen confirmation that your message has sent. A new debit card will be delivered in 7 to 10 business days.

Daily Transactions Limits

• ATM/Give-Back ATM cards: cash withdrawals up to $500/day
• Debit Mastercard: ATM cash withdrawals up to $800; point-of-sale transactions up to $1000. Total daily spending limit of $1800/day
• Enhanced Debit Mastercard, Donate the Change Enhanced Debit Mastercard & Give-Back Enhanced Debit Mastercard: ATM cash withdrawals up to $1000; point-of-sale transactions up to $2500. Total daily spending limit of $3500/day

For any questions please call Amalgamated Support at 800-662-0860. Support is available M-F from 8:00 am - 8:00pm and Saturday from 9:00 am – 2:00pm ET or use our Live Chat Tool.