Online Banking Enrollment
Quick Reference Guide
STEP 1  Navigate to www.amalgamatedbank.com. To begin enrollment, select “Login.”

STEP 2  From the dropdown menu, choose “Personal Banking” as the account type.
STEP 3  Select “Enroll in Online Banking” to continue.

STEP 4  Select your account type. Once selected, read and acknowledge the “Electronic Records Disclosure and Online Banking Agreement.” Click “Continue.”
STEP 5  To complete the application provide the following information:

- First and Last name
- Social Security number
- Email address
- Birth date
- Zip code
- Account number
- Last statement balance
  (If you are a new bank customer and have not received your first bank statement yet, enter “0” for statement balance.)

To proceed, select “Continue.”
STEP 6  Next, you will need to create a User ID and Password.

User ID requirements:
• Between 8 and 32 characters long
• Must contain at least 2 letters and 2 numbers
• Must not contain invalid characters such as a single quotation mark (‘), backslash (\), greater-than symbol (>), or less-than symbol (<)

Password requirements (note: passwords are case sensitive):
• Between 8-32 characters long
• Must include at least 1 letter
• Must include at least 1 number
• Cannot include spaces
• Cannot include a character that repeats more than 2 times in a row.
• Cannot include the following characters: “\, <, >,”

(Note: You can use your User ID and Password to sign up for mobile banking.)
STEP 7  You will receive an email confirming your online banking enrollment.

For any questions please call Amalgamated Support at 1-800-662-0860. Support is available M-F from 8:00 am- 8:00 pm and Saturday from 9:00 am – 2:00pm ET.